Jill Crandall
Assistant Director of Experiential Education

What is the best part of your job??
I love helping students with their career development and what I love most is when I truly feel that I helped someone get a job or internship they may not have obtained had they not gone through our office.

What is the most challenging part of your job?
Colleges and university's are so large with so many different divisions, it's important to learn how to collaborate effectively with colleagues outside of your division to create the best possible environment for students. This can be difficult sometimes when each division has their own mission and goals.

Follow my career path and how I got to AU!

Bachelor of Science in Business Management at SUNY Brockport

Master of Science in Student Personnel Administration at Buffalo State College

Career Services graduate practicum student at Nazareth College

Career Advisor at St. John Fisher

Assistant Director of Experiential Education at AU

What career path would you recommend if someone wants to do what you do?
It doesn't matter at all what your undergrad degree is in, but I would recommend that the student take advantage of the student affairs offices on campus and seek out internships. Also becoming a RA is a great first step. Going to graduate school for Student Affairs/Higher Education Administration/Student Personnel Administration is really important and getting a practicum experience in career services would be really important. Ask for challenging work and network with as many people in the field as possible, letting them know what your interests are.

I am Student Affairs.

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